

Law Offices of  
**CRAIG B. FRIEDBERG, ESQ.**  
4760 SOUTH PECOS ROAD, SUITE 103  
LAS VEGAS, NEVADA 89121  
(702) 435-7968 Telecopier (702) 946-0887

1 CRAIG B. FRIEDBERG, ESQ.  
Nevada Bar No. 004606  
2 4760 South Pecos Road, Suite 103  
Las Vegas, Nevada 89121  
3 Phone: (702) 435-7968; Fax: (702) 946-0887

4 Attorney for Plaintiff

5 **UNITED STATES DISTRICT COURT**  
6 **DISTRICT OF NEVADA**  
7

8 STEVEN BENJAMIN,

9 Plaintiff,

10 vs.

11 ALLIED INTERSTATE, a Minnesota  
Business Entity, DOES I-V inclusive, and  
12 ROE Corporations VI-X, inclusive,

13 Defendants.

CASE NO.:

**COMPLAINT  
&  
EIGHT PERSON JURY  
DEMANDED**

14 **PRELIMINARY STATEMENT**

15 1. This is a claim for actual and statutory damages brought by the named  
16 plaintiff, STEVEN BENJAMIN(hereinafter referred to as "Plaintiff" or "Benjamin"),  
17 against Defendant ALLIED INTERSTATE's (hereinafter "Allied" or "Defendant") of the  
18 Fair Debt Collection Practices Act (hereinafter referred to as the "FDCPA"), 15 U.S.C.  
19 §1692, *et seq.*, and Nevada Revised Statutes (hereinafter "NRS"), Chapters 598 *et seq.*,  
20 and 649 *et seq.*, as amended, and common law torts (hereinafter "State Acts"), all of  
21 which prohibit debt collectors from engaging in abusive, deceptive, harassing, unfair,  
22 and illegal practices.

23 **JURISDICTION AND VENUE**

24 2. Jurisdiction of this Court is invoked under 15 U.S.C. §1692k(d), 15 U.S.C.  
25 §1681(p), 28 U.S.C. §1337, and supplemental jurisdiction exists for the state law claims  
26 under 28 U.S.C. § 1367. Venue in this District is proper because Plaintiff resides in  
27 Nevada and Defendant's collection communications and acts occurred in Nevada and  
28 Defendant does or transacts business in Nevada.

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**PARTIES**

3. Benjamin is a natural person who resides in Nevada.

4. Benjamin is a "consumer" as defined in the Act at 15 U.S.C. § 1692a(3).

5. Benjamin allegedly owes a (past-due) consumer "debt" as defined by 15 U.S.C. § 1692a(5) and NRS 649.010.

6. Allied is a Minnesota business entity, the principal purpose of whose business is the collection of debts.

7. Allied operates a debt collection agency, with offices in the United States, Canada, India and the Philippines.

8. The mails and interstate wire communications are used to conduct the business of Allied.

9. Allied regularly collects or attempts to collect consumer debts owed or due or asserted to be owed or due another and is a "debt collector" as defined by 15 U.S.C. § 1692a(6).

10. Benjamin is unaware of the true names and legal capacities, whether individual, corporate, associate, or otherwise, of the Defendants DOES I-V and ROE Corporations VI-X, sued herein inclusive, and therefore sues Defendants by such fictitious names.

11. Benjamin is informed and believes, and thereon alleges, that each of the Defendants designated herein as DOES I-V and ROE Corporations VI-X, are in some way legally responsible and liable for the events referred to herein, and proximately caused the damages alleged herein.

12. Benjamin prays leave to insert said Defendants' true names and legal capacities when ascertained.

13. At all times material hereto, and in doing the acts and omissions alleged herein, the Defendants and each of them, including DOES I-V and ROE Corporations VI-X, acted individually and/or through their officers, agents, employees, and co-conspirators, including the fictitious Defendants named herein, each of whom was

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1 acting within the purpose and scope of that agency, employment and conspiracy, and  
 2 said acts and omissions were known to, and authorized and ratified by, each of the other  
 3 Defendants.

4 14. Benjamin is informed and believes and thereon alleges that at all times  
 5 mentioned herein each of the Defendants sued herein was the owner, partner,  
 6 shareholder, manager, officer, director, agent, servant, and employee of his, her or its  
 7 co-Defendants and in doing the things hereinafter mentioned was acting in the scope of  
 8 his, her or its authority as such owner, partner, shareholder, manager, officer, director,  
 9 agent, servant and employee, and with the permission, consent and/or ratification of  
 10 his, her or its Defendants; and that each of said fictitiously named defendants, whether  
 11 an individual, corporation, association or otherwise, is in some way liable or responsible  
 12 to the Plaintiffs on the facts hereinafter alleged, and caused injuries and damages  
 13 proximately thereby as hereinafter alleged.

14 15. All conduct of Allied and/or Doe and/or Roe Corporation Defendants as  
 15 alleged herein was on each other's behalf, within the course and scope of agency each  
 16 for the other; each was alter ego for the other and/or was in a partnership or joint  
 17 venture with the other, and all conduct of each was within the course and scope of that  
 18 agency, alter ego, partnership and/or joint venture, and as such, the corporate fiction  
 19 should be disregarded.

## 20 **FACTUAL ALLEGATIONS**

21 16. Benjamin repeats, realleges and incorporates by reference paragraphs one  
 22 through fifteen, inclusive, above.

23 17. Starting in or about June 1, 2010, Allied initiated a campaign of abusive,  
 24 unfair, unreasonable and unlawful debt collection activity directed against Benjamin,  
 25 who lives in Henderson, NV.

26 18. On or after June 1, 2010, Benjamin received a collection letter from Allied.

27 19. Upon receipt of Defendant's letter, Benjamin opened and read it.

28 20. The letter demanded payment of a consumer debt allegedly owed by

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Benjamin, in the amount of \$1,062.39.

21. Benjamin is informed and believes, and on that basis alleges, that the letter he received on or about June 1, 2010 is the initial debt collection letter from Defendant.

## CAUSES OF ACTION

### COUNT ONE

#### Violations of Federal Fair Debt Collection Practices Act

22. Plaintiff repeats, realleges and incorporates by reference, paragraphs one through twenty-one, inclusive, above.

23. Defendant's collection letter, which only provides: "Amount Due: \$1,062.39," fails to break out the amount of interest, charge, fee or expense incidental to the principal obligation ("incidental charges") that had been added to the principal of the debt by the creditor before receipt of the item of collection from the interest added to the principal of the debt by the Defendant, in violation of 15 U.S.C. §§ 1692e(2), 1692e(5), 1692f(1), 1692g(a)(1), and NRS 649.375(2).

24. Defendant's collection letter, which only provides: "Amount Due: \$1,062.39," attempts to collect incidental charges without first breaking out these incidental charges in violation of 15 U.S.C. §§ 1692e(2), 1692e(5), 1692f(1), 1692g(a)(1), and NRS 649.375(2).

25. Defendant's violations of 15 U.S.C. §§ 1692e, f and g render it liable to Benjamin.

26. Defendant also used false representations and deceptive means to collect a debt allegedly due to another in violation of 15 U.S.C. § 1692e *et seq.*, rendering it liable to Benjamin.

27. Defendant also used unfair or unconscionable means to collect a debt allegedly due to another in violation of 15 U.S.C. § 1692f, rendering it liable to Benjamin.

28. As a result of Defendant's abusive, deceptive and unfair debt collection practices, Defendant is liable to Benjamin.

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29. As a direct and proximate result of Defendant's violations of the FDCPA, Benjamin has suffered actual damages in the form of anger, anxiety, emotional distress, fear, frustration, upset, humiliation, and embarrassment.

30. As a result of the above violations of the FDCPA, Allied is liable to Benjamin for his actual damages, statutory damages, costs and attorney fees.

## COUNT TWO Violation of State Acts

31. Plaintiff repeats, realleges and incorporates by reference paragraphs one through thirty, inclusive, above.

32. Defendant's violations of the state Acts include, but are not limited to, the following: NRS Chapters 598 et seq., and 649 et seq., by using any device, subterfuge, pretense or deceptive means or representations to collect any debt.

33. NRS 598 (deceptive trade practices) and 649 (collection agency practices), in tandem, allows a state claim for deceptive trade practices where the collection agency engages in harassing tactics, which has been defined in NAC 649.150 as "a violation by any collection agency or collection agent of any of the provisions of 15 U.S.C. §§ 1692b to 1692j, inclusive" (i.e., the FDCPA).<sup>1</sup>

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<sup>1</sup>N.R.S. 41.600 allows for an action by victims of fraud. It states in pertinent part:

1. An action may be brought by any person who is a victim of consumer fraud.

2. As used in this section, "consumer fraud" means:

\* \* \*

(d) A deceptive trade practice as defined in NRS 598.0915 to 598.0925, inclusive.

NRS 598.0923(4) defines deceptive trade practices as conducting a business by using "coercion, duress or intimidation in a transaction;" NRS 598.092(8) defines deceptive trade practices as "knowingly misrepresent[ing] the legal rights, obligations or remedies of a party to a transaction;" and NRS 598.0915(15) defines deceptive trade practices as "knowingly mak[ing] any other false representation in a transaction."

Furthermore, NRS 598.0953 states that the specific deceptive trade practices defined in NRS 598.0915 to 598.0925, inclusive, "are in addition to and do not limit the types of unfair trade practices actionable at common law or defined as such in other statutes in this state (emphasis added)." NRS 649.375(5) pertains to prohibited acts of collection agencies. It states, in pertinent part, that a collection agency "shall not ...

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34. In addition, Defendant's acts and omissions violated NRS 649.370 (Violation of federal Fair Debt Collection Practices Act), NRS 649.375(1), (2) and (5) (Prohibited practices), and NRS 649.375(2).

35. Defendant acted in bad faith and unfairly with the intent to deprive Plaintiff of his rights or property. Furthermore, Defendant knew of the probable harmful consequences of its wrongful acts and engaged in a willful and deliberate failure to act to avoid those consequences.

36. As a result of the above acts and omissions, Benjamin has suffered actual damages in the form of anger, anxiety, emotional distress, fear, frustration, upset, humiliation, embarrassment, amongst other negative, harmful emotions, and is entitled to his actual damages, statutory damages, exemplary damages, fees and costs.

#### DEMAND FOR JURY TRIAL

37. Please take notice that Benjamin demands trial by jury in this action.

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engage in any conduct that constitutes harassment as defined by regulations adopted by the commissioner."

The regulations can be found in NAC 649.150, which states that:

*The commissioner of financial institutions will consider a violation by any collection agency or collection agent of any of the provisions of 15 U.S.C. §§ 1692b to 1692j, inclusive, as those sections existed on July 1, 1986, to be an act or omission inconsistent with the faithful discharge of the duties or obligations of a collection agency or collection agent and grounds for the suspension or revocation of the license of the collection agency or collection agent. [Banking Div., Harassment in Debt Collection Reg., eff. 1-17-79]—(NAC A by Admstr. of Financial Institutions, eff. 6-29-84; A by Comm'r of Financial Institutions, 5-19-88) (Emphasis added.)*

Thus, a judgment finding Defendants violated any of the provisions of the FDCPA, would also establish that it engaged in harassing conduct toward Plaintiff, which is the basis of this claim for relief.

Moreover, such acts would also be considered in violation of 15 U.S.C. §1692f, and therefore, a violation of NRS 649.375(5). 15 U.S.C. §1692f states, in pertinent part: A debt collector may not use unfair or unconscionable means to collect or attempt to collect any debt.

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**PRAYER FOR RELIEF**

WHEREFORE, Plaintiff respectfully prays, that this Court grant the following relief in his favor, and that judgment be entered against Allied for the following:

- (1) For statutory damages;
- (2) For actual damages;
- (3) For exemplary damages;
- (4) A declaration that Defendant's letter which Plaintiff received violates the FDCPA;
- (5) For reasonable attorney fees for all services performed by counsel in connection with the prosecution of this claim;
- (6) For reimbursement for all costs and expenses incurred in connection with the prosecution of this claim; and
- (7) For any and all other relief this Court may deem appropriate.

DATED this 30<sup>th</sup> day of May 2011.

Respectfully submitted by:

/s/ Craig B. Friedberg, Esq.  
4760 South Pecos Road, Suite 103  
Las Vegas, Nev. 89121  
Attorney for Plaintiff